

RCSS HUMAN RESOURCES BENEFITS RESOURCES & CONTACT INFORMATION

Medical Claims Administrator	Member Services	Website
Blue Cross Blue Shield Of Georgia		
Member Services: Monday thru Friday, 8:00 a.m. to 8:00 p.m. ET	855-641-4862 (TTY 711)	www.bcbsga.com/shbp
Nurse Line	866-787-6361	
Fraud Hotline	800-831-8998	
United Healthcare		
Member Services: Monday thru Friday, 8:00 a.m. to 8:00 p.m. ET	888-364-6352	www.welcometouhc.com/shbp
Fraud Hotline	866-242-7727	
SHBP	Member Services	Website
SHBP Member Services Monday thru Friday, <i>Regular Business Hours 8:30 a.m. to 5:00 p.m. ET</i>	800-610-1863	www.mySHBPga.adp.com
Additional Benefit Resources	Member Services	Website
Sharecare Wellness Administrator	888-616-6411 (TTY 711)	www.BeWellSHBP.com
CVS Caremark Pharmacy Administrator	844-345-3241	http://info.caremark.com/shbp
MetLife Dental Group No.: 0112858	800-942-0854	www.metlife.com/mybenefits
MetLife Vision Group No.: 0212951	855-638-3931	www.metlife.com/vision
Flexible Spending Accounts (FSA)	800-639-0850	www.americanfidelity.com
American Fidelity Disability	800-639-0850	www.americanfidelity.com
Texas Life	800-283-9233	www.texaslife.com
Unum Group Life Insurance Group Number 606470 and 606471	866-220-8460	www.Unum.com
AFLAC – (Supplemental Insurance)	800-992-3522 706-825-2616	www.aflac.com
Transamerica – (Supplemental Life)	706-738-7774	
Teacher's Retirement – TRS	800-352-0650	www.trsga.com
Public Retirement – ERS	800-805-4609	www.ers.ga.gov
Richmond County School System Insurance Department, Suite 208	Insurance Representative	Contact Number
Benefits Coordinator	Franklin Hudson	
Insurance – Certified Employees	Kimberly Callair	706-826-1104 Ex- 5164
Insurance – Classified Employees	Helena King	706-826-1104 EX-5162
FMLA, Retirement, Sick Leave Bank	Stacy Green	706-826-1104 EX- 5163

Workers' Compensation	Meleah Mays	706-826-1104 EX-5523